

Velocity Tax Services LLC

Call Summary:

- Emilia started the call and transfers the headset to Emma
- Client is not getting response from Yelp
- Quoted \$250 without any contract
- Target 25 miles' radius gradually
- Target location Humble, TX
- Target services (Personal or Individual tax services)
- Payment charged
- Disclaimer given

QA Department Notes:

Client is nice, understanding and easy to go, she is registered on Google and having a website too. We try to explain her everything regarding our product but QA thinks that customer is still under the perception of yelp so kindly handle accordingly.

Additional Notes:

Basic Information:

Nationality:	N/A
Previous experience with SEO Company:	N/A
For how long the client is in this business:	N/A

Cross Checking the Information on CRM:

- | | | |
|--------------------|------------------------------|-------|
| • Owner name: | Latasha Manning | |
| • Business name: | Velocity tax Services LLC | |
| • Business number: | (713) 955-6043 | |
| • Business e-mail: | info@velocitytaxservices.com | |
| • Business address | Humble, TX 77396 | |
| • Keywords | | (-) |
| • Radius | | (25) |
| • Listings status | | (Yes) |

- Notes on CRM (Yes)
- Calls Committed (No)
- Insisting more miles (No)
- Commitment of phone ringing (No)
- Reg on GMB (coached) (No)
- Social Media Handling (No)
- Guarantee of ROI (First Month) (No)
- Scrapping Reviews (No)
- SEO Procedure Explained (Yes)
- Information in CRM (Yes)
- No of sale call mentioned in Notes (Yes)
- Disclaimer Read Properly (Yes)