

KR Services LLC

- Mark pitched and transferred the call to Jacob he explained the GMB process.
- 10-15 miles radius and next month 10 miles more but you give 3 months to this campaign you will be very happy.
- He wants to target both Residential and commercial both
- Services: move out cleans, carpet cleaning, move in cleaning, deep cleaning, maid services, drought cleaning, fridge cleaning, oven cleaning, tile and grout cleaning.
- Mon – Fri 8am – 6pm
- Bi- weekly report
- He is having a contracting business as well; he started this cleaning business after covid.
- \$300 for GMB, \$100 for voice searches
- He is having listings but no star ratings or reviews.

QA Departmental Notes:

He is a curious and knows the upsell techniques so we have to be careful, client but wants good results we have said we will get him top placements in first month he is having another contracting business as well if we give him good results, he can give us that too.

Cross Checking the Information on CRM:

Business Name:	(KR Services LLC)
• Name	(Kapili Reyes)
• Email	(kapili@krsvcs.com)
• Business Address	(Waianae, HI 96792)
• Cellphone Number	(808 227-8001)

This is the number he wants to be advertised on his listings : (808) 429-2496

• Keywords	(5-7)
• Radius Miles	(25 miles no time span mentioned)
• Listings Status	(Yes)
• Notes on CRM	(Yes)
• Calls Committed	(No)
• Insisting more miles	(No)
• Commitment of phone ringing	(No)
• Reg On GMB (coached)	(Yes)
• Social. Media Handling	(No)
• Guarantee Of ROI (First Month)	(No)
• Scrapping Reviews	(No)
• SEO Procedure Explained	(Yes)
• Information in CRM	(Yes)
• No of sale call mentioned in Notes	(Yes)

- Disclaimer read properly

(Yes)