

Galaxy Cleaning Service

Call Summary:

- Emilia starts the call and pitched him.
- Emilia quoted **\$225**/month with no contract.
- Both residential and commercial.
- Emilia sent him our commitment and explain it.
- Bi-weekly report.
- Create YouTube channel and post videos every month.
- Help with reviews part by generating a link and rating part.
- Create accounts for business on social media and link with GBP.
- Card charged and disclaimer given.

QA Department Notes:

Client is good but asking questions about this campaign. He is already registered on Google and has a website <https://galaxycleaningservicenj.com/>. Emilia quoted **\$225** for his listing optimization. Emilia told him to give at least three months to this campaign to see great results. He is looking for good results so we have to perform well to make him our permanent client. Emilia pitched him for a voice searcher and quoted \$75 one-time charge but he denied.

Additional Notes:

Emilia closed the sale.

Basic Information:

Nationality:	N/A
Previous experience with SEO Company:	N/A
For how long the client is in this business:	N/A

Cross Checking the Information on CRM:

- | | |
|---------------------|-------------------------------------|
| • Owner name: | Darvin Reyes |
| • Business name: | Galaxy Cleaning Service |
| • Business number: | (848) 565-5058 |
| • Business email: | whirlpool.galaxy.cleaning@gmail.com |
| • Business address: | Hidden on his listing |
| • Keywords | (5) |
| • Radius | (25) |
| • Listings status | (Yes) |

- Notes on CRM (Yes)
- Calls Committed (No)
- Insisting more miles (No)
- Commitment of phone ringing (No)
- Reg on GMB (coached) (N/A)
- Social Media Handling (No)
- Guarantee of ROI (First Month) (No)
- Scrapping Reviews (No)
- SEO Procedure Explained (Yes)
- Information in CRM (Yes)
- No of sale call mentioned in Notes (Yes)
- Disclaimer Read Properly (Yes)