

## Client Name: Dutchess of NYC

### 1st Call:

- Customer wanted a redesign of his FrontPage of his website closer showed him some sample
- Quoted \$100
- Took down the information
- Created a sample page with dummy content
- He paid through online link
- he is expecting a call at 6 est.
- No commitments were made.

### QA Department Notes:

Customer is very easy to talk to and very co-operative. He just wanted a redesign of his website's front page. We need to call him at 6 est. Closer also proposed to take on marketing if we do a good job on redesign.

### Cross Checking the Information on CRM:

*(Mentioning only incorrect Information)*

- Name
- Email
- Business Address
- Cellphone Number (Yes)
- Services (Yes)
- Keywords (-)
- Radius Miles (-)
- Listings Status (-)
- Notes on CRM (-)
- Calls Committed (-)
- Insisting more miles (-)
- Commitment of phone ringing (-)
- Reg On GMB (coached) (N/A)
- Social. Media Handling (-)
- Guarantee Of ROI (First Month) (-)
- Scrapping Reviews (-)
- SEO Procedure Explained (-)
- Information in CRM (-)

- No of sale call mentioned in Notes
- Disclaimer read properly

(-)

(Yes)